

SITHGAM001 Provide Responsible Gambling Services Course Description

<p><u>Course details</u></p>	<p>If you are looking for work in any establishment that provides Gambling Services in NSW, it is a government requirement for you to have completed a Liquor and Gaming NSW approved RCG training course.</p> <p>Legislation requires refresher training every five years.</p> <p>Provide Responsible Gambling Services is also commonly known as Responsible Conduct of Gambling or 'RCG'. We do refer to RCG as most people including Liquor and Gaming NSW still call it this.</p> <p>This course is required for people working in an environment where alcohol is sold or served, including:</p> <ol style="list-style-type: none">1. Gaming room attendants2. Casino workers3. Licensees4. Managers5. Security Officers <p>We offer a fun and informative one day course that will provide you with the knowledge and skills to obtain a NSW RCG certificate, allowing you to apply for your RCG photo card.</p> <p>We run daily courses so it is easy to fit the RCG course into your schedule.</p>
<p><u>Training program</u></p>	<p>All students are required to arrive 30min before the course start time for registration and ID check. Any student who is more than 10min late will not be accepted into the course.</p> <p>During this seven RCG course, you will learn the knowledge and skill associated with the responsible gambling services.</p> <p>The course will include information about:</p> <ul style="list-style-type: none">• Legislative framework• Gambling guidelines• Strategies to prevent addiction <p>We have courses available most days of the week in our Sydney training centre with additional courses available in Parramatta and Dee Why.</p> <p>Students must bring:</p> <ul style="list-style-type: none">✓ Photo identification (licence or a passport)✓ Pen and paper to make notes and complete assessment activities✓ Comfortable clothing <p>There are 3 components to this program:</p> <ol style="list-style-type: none">1. Theory training in the classroom2. Practical training in the classroom3. Assessment for both knowledge and skills <p>The classroom session is an 7hr program including breaks. See what happens in this program through our Vimeo page - https://vimeo.com/125426724</p> <p>This program is available for onsite group bookings if you have the facilities available for us to run the program. If you would like to find out more about this, please contact our team.</p>

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<p><u>Cost & Location</u></p>	<p>The cost for this program is \$110 per person.</p> <p>Course delivered in Sydney, Parramatta and Dee Why for public.</p> <p>This program is available for group bookings or onsite training across NSW.</p>
<p><u>Pre requisites</u></p>	<p>This course combines plain English, videos, photos, and questioning to ensure all learners are able to have the best possible chance at comprehending the required knowledge and skills. If you believe you will need assistance due to your Language, Literacy or Numeracy skills, please contact our office on 02 9232 1010 to discuss your training needs.</p>
<p><u>Assessment</u></p>	<p>Students will be assessed during the classroom session. Assessment will confirm knowledge and skills have been achieved to demonstrate competency across the unit.</p> <p>Students are offered multiple opportunities to demonstrate knowledge and skills throughout the program.</p> <p>If a student is not successful in completing all assessments satisfactorily, they will need to rebook the course at the full course fee.</p>
<p><u>Certification</u></p>	<p>Once a competent mark is awarded, learners will be issued with a Statement of Attainment for SITHGAM001 Provide responsible gambling services. This Unit of Competency is Nationally Recognised Training from Health Training Package.</p> <p>Certificates are emailed to students however hard copy is available for additional fee.</p> <p>Student will also be provided with a temporary / interim certificate issued by Liquor and Gaming NSW. This can be used to commence work and is valid for 90 days. After 90 days, a competency card must be presented to work in any licenced premise.</p> <p>To obtain the competency card, the interim certificate is to be taken to a registered Services NSW office to apply.</p>
<p><u>Recognition of prior learning</u></p>	<p>Students choosing to undertake RPL will need to be sent an RPL guide for their course. To request an RPL guide, please contact our team.</p> <p>In order to be eligible for RPL, the student must demonstrate currency in that particular subject. i.e. a student cannot submit evidence from 5 years prior and request it be applied directly to their new competency. They must show how they have since applied those skills and that they are current, including any practical skills associated to the program.</p>

Don't wait to book your training, call now on 02 9232 1010, [contact our team](#) or book through our website www.tcptraining.com